



Dear Customer:

Thank you for choosing ALLVOI.

Please follow carefully the instructions on both sides. We will guide you through the installation process and explain how you can manage your account.

Please connect your ALLVOI equipment as shown on the diagrams on the reverse page. After you have properly connected the equipment, please power cycle (plug and unplug the power) all network devices — internet modem, ALLVOI device, router, and computer.

**Allow 5 minutes before you start using the service.**

Please be aware that you can use only **ONE ALLVOI Device at a time** (Soft Phone or ALLVOI Adapter or ALLVOI NetPhone), unless you choose to activate “Enable Multiple Devices” feature for additional cost. For more information please visit [www.allvoi.com](http://www.allvoi.com)

**Important!** To make calls please dial:

1 + area code + phone number **for domestic calls**  
011 + country code + phone number **for international calls.**

You can manage your account online.  
Go to **[www.allvoi.com](http://www.allvoi.com)**

To log in use your account number (87XXXXX) as a User ID and the password that you created during the registration process.

Once you log into your account you can

- view your billing history
- change your calling plan
- view your calls details
- change your personal settings
- set up voice mail and many more

For more information please visit us at **[www.allvoi.com](http://www.allvoi.com)** or call ALLVOI Customer Service at **1-877-4ALLVOI.**

Thank you for choosing ALLVOI. You have made a fine choice and we look forward to serving you.

ALLVOI Team